Appendix 2: Verbatim Survey Responses

The following tables summarize the verbatim responses we received for questions that were had the option for "Other" text entry, or were open-ended.

Why did you choose to drive alone? – "Other" text entry
A bus pass for an adult costs the same as a parking pass per month.
The bus schedule means 45-60min commute for a 10 minute drive.
I bring personal items to work / home from work
Must take 2 buses to get to UBCO from Black Mountain
No safe park and drive available in West Kelowna
need mobility to attend meetings with community partners
bus service requires two transfers and takes over an hour to get to my destination
off-campus meetings
limited and time consuming bus service
Play sports
My car pool group isn't always able to drive or particpate as our schedules might differ
unreliable transit schedule
It is difficult to catch the connection, bus schedule is not convenient for the commuters
It's easy
Meetings off campus
don't like taking the bus
simpler and I don't depend on anyone else
no good bike route from my place, would like to bike to school
Disability makes alternative options not viable
Bus was overcrowded and often not enough space for everyone. Came at inconsistent times so I'd be left in the cold for long periods
Needed to travel to additional workplace on occasion
hobbies
It is convenient.
Transit is not adequate for daily use. This is especially true of scheduling, arrival times, and space on the bus.
Sometimes it gets too late at night while studying at the library (cold + dark + unsafe)
Busing takes too long.
bus takes very long to get from my house to campus
I enjoy driving and listening to music/singing on my commute & helps my stress levels
With kids - I need to have my car available for emergencies, and cannot afford to not make it to campus

What prevented you from taking transit? – "Other" text entry
I drive an EV so I also don't use gas which makes me feel better about driving
No bus service where I live
I sometimes work late and would prefer to get home as quickly as possible
Childcare - need to drop off and pick kids up from daycare

There are many days after work that I have appointments, errands, child sports activities to complete. Many times I have needed to leave work early to get my child from school due to illness or even assist my elderly/sick parents. Also, bus fares are more expensive than what I pay for monthly parkin

Bus pass for adult too expensive.

I have the option to car pool as a passenger, but will take the bus in winter when conditions are not great and when I don't have my carpool option. This happens about 1 or 2 for a week over the winter months.

I own my own car

Monthly Bus passes equivalent in price to parking on campus.

the bus hours on weekends do not work with my work schedule.

Need vehicle for errands

I used to take transit but it is know 2.5 km away

Either I was unsure of the time I would be finished on campus late at night and didn't want to wait, OR I would be running an errand directly from campus at the end of the day.

No park and ride and it's a 24 minute walk to the bus stop

Irregular work schedule / late nights. Inability to bring gear on bus.

NO bus service where I live

have to drop off kids, it would be difficult to get them to school on time with transit, then get to campus in a timely manner. Would have to transfer multiple times to make the trip

child pick up/drop off

No bus service where i live.

children need to be dropped off to daycare

Carrying everything with me, need to run errands upon leaving campus

Bus works out for 5 dollars a day since staff to not have upass, per month more expensive than parking pass...

habit

Child care drop off/pick up would be very difficult, no bus in my area in the summer months

The last mile problem. Bus service is infrequent where I am, and it is just a bit far to walk to be at the more frequent bus stop.

Convenience

I hate taking the bus

It's so cold in the winter to wait at the stop

no park and ride option in Vernon for taking the bus

Cost of a monthly transit pass

Other activities I am driving for (H2O pool)

Pain relating to disability

Usually I need my car for after school for errands

I've not actually tried to take a bus from my location so I'm not sure about the above but I prefer driving so I have control & it's more comfortable, convenient and reliable

What would encourage you to take transit? – "Other" text entry

I will often ride my bike to work and take the bus home; a completed Rail Trail from Lake Country would increase my bide riding, which in turn would increase my bus riding

Nothing at this time with young kids in childcare

Honestly, I took the bus (3) to get to middle school many years ago and then into work from WRock to Vcr. I am not a fan.

I wouldn't as I have my own car and prefer taking it.

Need vehicle for errands
Nothin. I've got kids so need to be able to move on short notice.
Park and drive in West Kelowna
Faster, more direct transit - fewer transfers
direct route with faster access
almost impossible with childcare responsibilities
No reason. Would carpool if somehow not able to drive
Bus service to McKinley Landing
none of these, it just doesn't work for us
more professional/white collar travelers on bus
not practical, would need to relocate to make transit system work
Nothing I don't think I will
Transit times are not conducive to my staff work day schedule
no transit near me. this isn't an option.
more reliable service
I wouldn't be able to take transit
Staff upass!!
I'm now in Black mtn-Needs more transit routes and frequency
Nothing, I ride my bike
Faster commute
nothing. hate taking the bus
none
Earlier and later direct busses from Vernon to campus
park and ride options at pickup point in vernon
nothing
A sky train or C train like in Vancouver and Calgary
Nothing. I have a car and I hate buses.
Be on timw
Direct routes, lack of needing car for everything else
Less time getting there
Reliable to arrive on time
Now with COVID, also need to be cleaner
Nothing, if I don't drive I bicycle.
Nothing
less stops before UBCO

What prevented you from carpooling? – "Other" text entry

I'm always on stand-by for childcare, in case of emergency situation
Often working long/irregular work hours
my schedule is fairly varied, so finding a consistent carpool partner is challenging
Nothing at this time with young kids in childcare
Different hours of work, lack of flexibility.

Irregular work schedule
None close by to carpool with that have same start and end time
errands after work
No one in my department lives in the same area as me.
having to drop off and pick up a child from school makes it difficult for someone to carpool with me
On rare occasions Imay need to use my vehicle for work related errands. Otherwise I carpool.
I do not know of anyone coming from my area.
I don't have colleagues living close
Need vehicle for errands
I don't have anyone coming/going from/to the same place
no one in this area that has the same hours to carpool with
I've never thought to organize or join.
You lose flexibility with your schedule
Work irregular hours; school drop-off at 2 different schools
I need independence to move aroung for meetings and also pick-up mychildren. Unfortuanltey I can't rely on a shared transportation as much I'd love to
my work time fluctuates daily
Late nights / irregular hours
I carpool about 4 days a week, i drive alone one day a week due to committments following work
My work schedule varies
not feasible given have to drive into Kelowna to drop off kids, then back out to campus, wouldn't make sense for anyone else to do that, and I sometimes need to leave campus for meetings during the day
I have kid drop off and pick ups, after school activities and work requirements that prevent someone from car pooling with me
I sometimes didn't have class at the same time as my roommates
I do carpool whenever possible
I have to drop off and pick up daughter. I need the flexibility incase i have to pick her up early/ have medical appointments
child pickup/drop off
errands, child pickup/drop off, appts. irregular work hours
child care needs
life is too busy, but i tried.
being an older student,I didn't make many friends on campus and none that lived near me
Child care drop off/pick up is time consuming
Justh aven't put in the effort to do. I don't think it would be too much effort. I just haven't done it.
Kid pick up and drop off
Dropping children at school en route
Meetings off campus
With young kids to drop off at school, I cannot make the carpool times and my office hours are not the same as others who live in Vernon. More convenient to drive myself because if I have to leave early (i.e. sick kid) I can.
Haven't looked into it in any significant way.
Drop my children at school and then get to school on time!
I did not have anyone available to carpool with.
I don't like waiting for others. I like to be responsible for my own time. Too often people are running late.

The opportunity didn't present itself to me
I've done it in the past, but work different hours from my neighbours
I work irregular hours
Schedules usually don't overlap (e.g. I can have to teach after 4:30pm, but my wife stops working at 4:30)
Don't have any one that lives near me
scheduling, I study, have a practicum and work on campus, very different schedule from most folks
no one in my area
No one in my cohort lives close enough to make it worthwhile, and because the times are so sporadic throughout the week it really wouldn't make sense to try.
no one to carpool with
No one to car pool with
I don't have friends or know anyone near me, erratic schedule, social anxiety
Times don't coincide
Very rare occasions that I find someone going to the school at the same or similar time as me.
I like to be on campus early
Schedules that did not match with other carpoolers
No one to carpool with near me
Unreliable, doesn't allow for completing errands before or after class, I don't know people that drive the same route
My campus friends all live in places that would make carpooling ineffective/inefficient
I do carpool sometimes
hobbies or other commitments
No one I personally know that attends UBCO live near me
schedules don't match up
No one to carpool with in my neighbourhood
Not always someone to carpool with/different schedules than those I live near
I didn't know anyone who lived near me up in sunset ranch so it would have been a solid extra half hour to pick anyone up to drive
Hard to find others who live near with a similar schedule
I usually carpooled with roommates, but if they didn't have to go to the school I would drive alone
Do not know others who live in the same area
an irregular schedule
Schedules do not match up with others
I prefer to drive alone so I can listen to music loud and sing and not have to talk with people
Irregular work schedule
No one was interested / app wasn't convenient enough?
I do carpool all the time but if I didn't have this colleague in the same program as me AND living right by me, it would be inconvenient/take too much time to arrange pick up drop off.
I don't know anyone near me

What prevented you from walking or cycling? – "Other" text entry

i love riding my bike to work, but 50kms round-trip can be a bit much 5 days a week
A finished Rail Trail from Lake Country to campus would help considerably, particularly in inclement weather
Nothing at this time with young kids in childcare

Walking is way too far, biking might be an option but not a daily basis due to errands, appointments, family care etc…

some people are just not in shape to do this or want to

The roads have no soulder on my route which means riding in traffic with people doing close to 80km/hr

I need to be able to move at short notice because I have 2 children in daycare and school.

Changing from biking gear to work wear and doing my hair is a lot of work before a 8am start

Physical accessibility/accommodation needs

Early morning class.

I mix up how I commute; running and biking

I cycle sometimes weather permitting

Late hours

Arriving at work and needing to shower

kids need to be driven to school

I live on a mountain (cycling to UBC would be great, back not so much)

the need to shower before work

9kms to campus, sometimes there weren't enough bicylce racks on the bus.

Child care drop off/pick up

I bike sometimes, just not in a typical week.

Timing with start of work and drop off kids at school. Otherwise I'd love to cycle!

Too hilly to bike!

Hygiene/don't want to shower at work

Need to shower and bring change of clothes

Nothing, I ride my bike most days

Time/facilities at school to wash

Injuries relating to disability and living on a mountain

I walked most days

Limited lighting at night

Bad knees

It takes about an hour which is fine, but Glenmore road from Scenic to John Hindle has no sidewalk and in the winter when there is snow it is unsafe to walk on the reduced shoulder of the road.

Sometimes have to change office location during the day

I do not like biking

I have too many books to bring back and fourth

I do/did bicycle to campus.

Lived in sunset ranch and did absolutely not want to go up that mountain

Insanely difficult to bike up the steep hill at academy hill. Not fit enough to do this

There are only two spaces on a bus for my bike

Why do you use transit? – "Other" text entry

I typically combine riding my bike and taking transit by riding one way and busing the other way

does not apply to me

Very social

I don't like to dive in bad weather conditions. If I don't have access to car pool where another person drives in my case, I will take transit rather than drive in my vehicle.

Physical accessibility needs
Often biking one way and taking the bus the other way because of rain.
Driving is stressful
I like not having to drive in traffic
I have a knee problem and can't walk up and down hills easily
Easier to catch the bus over walking in snow
Transit from downtown kelowna is almost as quick as driving and finding parking on campus. also it is way less stressful and it's nice to sit on the bus to/from campus and read or listen to a poscast and relax or socialize. good for mental health overall
We only have 1 car for a family of 4
Family shared 1 vehicle
Snow was a big challenge going down the hill
Fitness - walking to bus/riding bike to campus
reduce enviromental foot print
Don't drive
Easy
Do not have a Driver's License
I would usually walk but would take the bus if I was going to be late.
Difficult to walk to campus during winter/rain
When it gets super cold and walking up the hill can be very exhausting
Living on Academy hill during the winter especially when it's snowing, really reduces one's motivation to get out of the house. Whether it is to go to class, the gym, a walk, or to the mall. The number 4 bus was also motivation as it was convenient and one didn't freeze going to campus.
I dislike driving

What would improve your transit experience? – "Other" text entry
if the bus would allow passengers to get on while it waits at the transit station at UBCO, particularly when it's cold out
Kelowna needs a Subway//Skytrain that goes all the way from the Airport to Westbank. Period.
Staff U-PASS! Repeating because this is so key.
Park and ride in West Kelowna
More buses during the night
i live downtown and have a very positive transit experience overall. i know that if i was coming from further away or requiring multiple transfers, i would find that frustrating/less convenient
E-transit - knowing that I am not contributing to CO2 emmissions
more route coverage in general; bus connection times are hard to withstand in winter, when things run late, and there really should be bus tracking at more of the bus stops because lots of users do not have a transit app because of the way we use mobile phones, so just having that information
Sing-alongs on the bus
Need to. E on time and more time available, and even more during morning and late evenings. They should be consistent like every half an hour (or hour) through the day, and every 15 minutes during peak hours
Frequent as in weekend schedules should follow weekday schedules
Cleaner Buses / Drivers Enforce Rules (e.g. no smoking at bus stops)
My route has been awesome!
Direct routes, discount on car insurance if I use transit for school and car for work etc only

Bus no.4 is not scheduled very frequent that makes it inconvinient, no sevice between(9am-4pm)
bus is overfull and seats are not available for all
MORE TRANSIT ROUTES ON ACADEMY WAYYYY!
Reliable schedule…

Why do you car/vanpool? – "Other" text entry

Saves my vehicle mileage and gas costs as well as my carpooler
saves money
Spouse is also a UBC employee :)
I live with my friends and we come to campus together
Saving Gas
Get to hang out with friends on the drive and it saves gas money
My friend was driving anyways

What would improve car/vanpooling? – "Other" text entry

cheaper parking
Closer matching class schedules

Why do you walk or cycle? – "Other" text entry

It's close enough to walk, didn't have a car
Do not have a car
good for mental health
Bus route doesn't operate in summer
exercise, connection to nature
Bus doesn't come frequently
there was no bus
being in nature
Close enough to my house
Bus never came often enough and didn't have access to a car
No transit available, and is frustrating.
i'm only 5 minutes away from campus
Live close to campus, also transit service not frequent near my place
I lived on campus
lived close to campus
#4 bus doesn't come often enough for me to take the bus from home (academy hill) to school
Bike path most of the way (glenmore section where path ends to John Hindle where path begins needs to be improved for cyclers ---huge trucks passing often on route to the dump make road riding less safe here. Also, bike lockers on campus are great way to keep bike safe.
No bus service available
bus was not available
too close to justify waiting for the bus
It was more convenient

No car
There is literally no other form of transit between my front door and my class

What cycling route do you use? – "Other" text entry

As the Rail Trail is not finished North of campus, I always have to ride on the 97, which I will not do during inclement weather
Bulman Road connector to Rail Trail
John Hindle from Glenmore and the Rail Trail south of campus equally.

Would you like to add anything else about the future of learning online and working remotely post-COVID?

more opportunities to meet with the whole team in team-meeting setting to keep up on work priorities of team and needs of colleagues
Measures to encourage better work-life balance when working from home, such as cut-off hours where emails are not received or sent (e.g., between the hours of 9pm and 6am, for example).
nope
I would love to have the flexibility to work from home a few days a week. I'm enjoying saving time and money on fuel by being able to work from home.
I hope that there is some thought given to the option of a hybrid approach to remote working. Not only does it save time, it could allow for more parking options (reducing the need to build yet another parking lot) if the dates/times that people were scheduled on campus were rotating.
I hope we can increase flexibility, but allow for people to return to campus and work in person when it is safe to do so.
no thank you.
I think learning in person is more beneficial than online as students can engage more and then therefore remember it better. That's why I'd prefer returning to in person learning. For doing school work/work however it can be helpful to do it remotely as you can make a more comfortable environment and be left alone to focus on your task as you do not need the same interaction with others as you do when learning
some plan needs to be in place as an incentive for staff working on campus. Working at home requires no travel time, no extra expenses. Staff that do not have that option should be allotted some type of trade for that. Be in a shorter work day, additional vacation days, or a stipend for their travel.
It has been absolutely amazing to work from home. With less commuting I have up to 2 extra hours per day to spend with family, do chores, exercise, etc. I also feel good how I am now creating less pollution by not driving to work; this is a better system for the environment. However I do see the appeal of going to work for 1 day a week - to form those relationships, oversee anything that requires in-person support, and stay current. Ultimately I would love to continue working from home. Lastly, with zoom, all meetings are now online. In the past it was hard to have a voice at a cross-campus meeting, as there would be so many vancouver staff in a room and so few okanagan people. With zoom meetings everything has been equalized, so every one has more opportunity to speak and feel like they are a part of the meeting.
My partner also works from home, so it is difficult for the two of us to both work from home.
no
I save a lot of time and money by working at home. For remote employees it would be nice to have access to a small budget to make home spaces more ergonomic (e.g. better office chair). I think this is reasonable, particularly if employers are saving money by not providing as many working spaces on campus.
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I like the idea of learning online but the methods my profs have been using this term have not been effective. I think it needs to be considerably adjusted to be more useful.

Maybe the University should start thinking about compensation for a job rather than hours worked.

If we take the employee out of the position and assess the position to see if the position can be performed remotely, I think we will have a better success at providing employees the option. It is cheaper for an employer to provide an employee a good home office vs providing them with space on campus, and the savings for commute are huge. I think we really need to consider this before going "back to normal".

I hope that in the future there is flexibility for deciding to work remotely or in person. If remote work is mandatory, the university should have funds to support those working remotely who may not have access to high speed internet. I have had to purchase better internet to continue to do my job, which should not be my responsibility, but the institution's responsibility. However, I would like the flexibility of being able to do some days of work from home.

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The future of online-learning and remote-working is also dependent on support for appropriate work supports (desks/equipment), flexibility for life/work and study/life balance and a respect for boundaries. Barriers such as "productivity" should not be considered the sole prevention in remote-working as that dismisses the individualism of the worker in that many may be more productive and suited to less distraction and interruption working remote, just as some may be more inclined to socialize and distract while at work. Accommodations should be considered for those who excel at either end of the spectrum rather than the default traditional model.

I have good internet connection at home and my employer has upgraded my computer. Without these, I would have difficulty working from home efficiently.

I'm not comfortable with taking transit in the current situation with COVID and would likely plan to drive to campus should the opportunity to return to the office be available.

I would love to continue to work part-time from home. This offers so much flexibility to staff. It allows us to shift our work schedules slightly to manage external appointments (more flexible that having to book time off), save on fuel and time commuting, stay home if we are ill but feel able to work (so many people come to work while contagious because they don't feel "sick enough" to stay home), have kids at home, make more wholesome lunch meals because we have access to our kitchens and pantries, and it also helps manage overcrowded offices. I firmly believe that offering the option to work from home part-time will drastically improve staff wellbeing and make it even more appealing to work at UBC. I also know many staff live in Vernon and West Kelowna because it is more affordable than Kelowna, and these staff would be especially appreciative of not having to commute as far, and it is also more environmentally friendly.

Desk sharing to save space would be good. I would like to connect with my co-workers and campus community 2-3 a week in person

I feel that people whose roles allow them to work from home should be given a choice to be able to work from home or not.

I think working remotely would offer many benefits to the employees and the campus: more flexibility, higher productivity (depending on the type of work), and more availability of office space through sharing programs.

We've learned that working from home can work. Most employers will revisit their stance on working from home and will make it available to staff, within some parameters. It could also be a way to save on real estate and reduce the footprint.

If nothing else, I am very happy that COVID has caused this institution (and others) to embrace work arrangements that would never have been approved before. Working outside standard operating hours, working flex days, etc. Things that many of our archaic union and institutional rules prevented before but add a lot of flexibility to staff and faculty juggling multiple commitments (like family, caring for aging parents, work life balance etc) and just recognizing that if the role permits, some people are more productive and better wired to work hours outside the standard 8-4 M-F. This is something I really hope can be more accepted in the post-COVID work environment as well. A staggered/flex schedule which would reduce demand of infrastructure on campus and better optimize work spaces.

Having a Hybrid option would be the best

I would like to see the work location be flexible and can be adjusted according to the individual need, the workload, the other workers in the office, etc.

Learning online is no where near as effective as learning in person

I think Managers need to be more receptive to it and a wider conversation should take place

I work a lot better remotely as I can focus with much less distractions. On campus I work in a cubicle with constant interruptions. I think I would like the opportunity to work on campus at a "floater desk" a couple times a month for the social interaction piece. Otherwise working from home saves times, makes eating healthier easier and more affordable.

In a lean model I could reduce work days on site and still be productive while supporting staff that must be here and filling in the blanks,

If everyone is organized and does their part delivering the online material I think it could go smoothly.

People will necessarily start to work in person pore post-covid, so better transportation services must be made available to them to incentivise doing something other than driving. Bus routes should be more dispursed with better service, more separated (with a barrier) bike lanes should be built so that people can cycle safely and conveniently in a city as full of highways as Kelowna, and lastly, driving should be disencentivised to reduce emissions and shift the North American transportaion paradigm.

I think having the flexibility to work remotely post-covid for those positions where it is possible would be greatly appreciated by staff and would positively impact productivity as well as the environment and space issues on campus. I believe it would really help the traffic issues on hwy 97and the heavy vehicle reliance that were present in Kelowna pre-covid.

For me, working at home is more convenient, efficient, and affordable. It's improved my work-life balance tremendously and has been great for my family.

I would like to work remotely with the option of going to campus for access to printing and other things. I wouldn't necessarily want designated days where I have to go to campus. Otherwise, I'd prefer 1 day on campus per week

Adding to what I stated above, there is a need to enrich the online learning experience. I am an MSW student, SOCW 554 and SOCW 562 are excellent examples of success.

If it were possible for my position I would like a mix of home and in office,

It would be great to have another affordable, accessible study space to go to near home (eg. library)

I think its tremendously hard to comment on something that we don't yet understand.

The future of learning remotely needs to improve. Students are overworked because professors think it's appropriate to assign a ridiculous amount of work and extend lecture times. Furthermore, students needs a window period in which they write their exams. Writing an exam at 3:00 AM, is simply unreasonable. We are paying thousands of dollars to attend a top notch institute, however, working remotely as a UBC student has shown that this institute does not care about its students, nor does it care about our academic success in a difficult time.

I hope that our campus will allow/promote remote working at least some of the time once we are considered 'post-COVID'. I actually think this will result in better use of alternative transportation, as people will not want to pay full price for a parking permit if only coming to campus 2-3 days per week.

I am happier teaching in class, but less opposed to teaching online than I used to be.

No

Working remotely is great but still prefer in person events, industry nights and team meetings. I can watch lectures in my own time and not have to commute during peak times.

Remote working is not a feasible option for students involved in experimental research. Possibly a mix of remote and i

The lack of in-person interactions has negatively impacted my mental health.

We are becoming sedentary. We might all need a reason to go to campus at least once a week. Allow for flexibility in schedule/ arrival time to work so walking, transit or cycling could be options

Balance/flexibility re remote work is key. I would also be incentivized to drive less if parking could somehow be billed by usage.

I just picked randomly above because it forced an answer. do not feel like I can answer. I feel differently all the time about covid and safety. So far there have been no questions about whether I take transit now, during our remote learning and working time (since it is still part of my transportation) and I do take it less, and drive now (I did not have a vehicle prior to covid). I hate being online. hate it.

As UBC Okanagan is a commuter campus, working remotely has allowed me to stay safe as I am no longer having to drive in poor road/weather conditions.

I think as much as it is a good option for being safe during Covid, in-person clases are way more effective for me and many students I have spoken to. Studying or working remotely can easily becoming demotivating and the long hours in front of laptops and other technology is taking a toll of its own in my opinion.

I would suggest promoting in-person get-togethers like meet for a walk in Mission Creek Park or on Knox every 2-3 weeks for those continuing to work/study remotely. It's advisable to socialize in-person on a regular basis.   Emphasize caution against the escalating number of hackers.

I think that there are very interesting possibilities for alleviating space constraints post-COVID. The university would have to do two things. First, all meetings (faculty, department, etc) would need to be run in a hybrid format where online and in-person attendees are given equal consideration. Second, the university would need to provide pleasant, quiet, well-furnished, and comfortable lounge/work spaces for faculty only, where I could work on those few days when I felt it necessary to go to campus on one of my usual at-home days. Under these conditions, I would be willing to share my office. I wouldn't be willing to share, however, until those other two conditions were satisfied (not simply promised) and operational.

I would love to have a 4 day work week, or have flex work

Please if classes are remote, also have options of the same one to be in person

I feel that it is necessary to make remote learning possible and easy for students all around the globe. This includes flexible due dates and access to recorded lectures. Although it did not affect me, I believe that making all lectures asynchronous would be beneficial to many students that are either international students with drastic timezone differences or are working. I would also like to suggest professors to find alternative services to monitor examination besides Proctorio. In terms of labs, students should not be required to go out of there way to purchase items to complete a lab. Although items may be claimed as "common household items", this is very subjective as all students have varying living conditions and may not have access to such materials or are expensive to purchase. With the additional stress that comes with online learning, I do not want to have to worry about whether I can get the necessary laboratory materials.

N/A

I believe that the resources that profs are how putting up should be the standard. recorded leactures should always be posted or at least class notes. that was not always the case before hand. I believe TAs and maybe profs need to be provided with a small teaching module so they they can better utilise canvas and what not

Do not ever want to do online learning again, especially in a field where nature and in person meetings are essential (geography), I have missed field trips and in field experiences.

I think that the use of online classrooms (canvas) is very useful for organization and would benefit students going forward, post-covid.

I believe all course content should be available online to the students in the course but normal lectures and in class should also be held as well as labs

I think we can embrace this experience and allow people the option to adapt their post covid schedule to what might benefit each employee's productivity from what they have learned about themselves.

Managers and faculties need to be encouraged to offer online options for meetings. This needs to become acceptable practice.

Once we're back in the office, we will need to accommodate staff working from home at least a few days a week. This will require access to Zoom in all meeting rooms. It's easy for us all to Zoom from our individual homes but this will become more challenging when some are on campus and some are not.

I like to work from home to avoid public transit. Public transit in Kelowna is unsafe because people are not wearing masks despite it being mandatory. Also, the busses are dirty. Finally, the bus stops are unsafe (e.g. Queensway). People are drinking and smoking in the waiting areas.

Online learning and working remotely is brutal. It is very hard to find a space to be productive in. Additionally, online learning absolutely does not meet my learning needs whatsoever.

I feel that lectures should continue to be recorded for those who are sick or cannot come into in person classes (Pre and Post-Covid relations) As it is unfair to need to stay home due to illness, and miss valuable lecture information.

I have a disability; it is much easier and more productive for me to work remotely. I also do not like commuting in the Winter as I need to take the highway and it is often dangerous. I like the idea of working remotely for environmental and cost reasons, as well (saves on gas, car insurance, car maintenance).

Would like to be able to work remotely 2-4 times a week

We need in person labs at least, my program is not worth doing/doesn't work without in person labs. In person lectures don't matter as much

I honestly believe we should continue working online until Covid is over. Working at home lowers the risk of Covid spreading and keeps staff and students safe. If we want to beat Covid and go back into in-person learning we should continue with online classes for another year.

If there's anything we've learned over the past six months, it's that different people thrive in different situations. Half of my peers have been failing classes since we went online, while the other half have never had higher grades. There is only one reasonable decision in regards to schooling post-COVID if this institution cares at all about their students: give us a choice. Allow professors/faculty a higher budget so they can make adjustments, catering to the wide variety of student needs. It is not fair to fully choose in person/online, give students the option to succeed.

It is hard to have emotionally support and honesty with the amount of assignments, it makes it so I am not retaining as much information

It would be nice to have at least 1 in-person session for each class per week, but the flexibility of working from home and not having to transit to campus every single day (especially for just one class) is nice.

Working in person is nice, but having the option to work/learn remotely is excellent. If for some reason I have schedule conflicts, remote working/learning allows for more flexibility.

It would be nice to have the option to attend classes from home if I'll or concerned about the spread of illness but the lack of structure has made me unable to succeed

To have more emotion supports integrated to the school

I have found it very difficult to work online and constantly in my home. Covid has put me and many others through very difficult times in the past months, but I know things will get better with everything being online because it may give a better chance in resuming in person in the long run.

Increased course load has had negative affects on student mental health and grades. More concessions need to be made to help students succeed during this difficult time.

Professors need to understand that having so many presentations is hard

More live instruction time

I really like online learning as commuting to and from the UBCO campus took up a lot of valuable study time. Although I live about 15-20 minutes away by car, the bus can take me 60+ minutes to get home one way. Online flexibility also allows me to have a guaranteed study spot because there are not enough seats on campus. When I studied pre-COVID, I usually had to explore the buildings for 15-20 minutes to find a place to sit and study that wasn't loud or overcrowded. So I really appreciate that I can use the space at home to study now.

Learning online can be doable and okay, if the teachers put more work into it. I understand it's new, and maybe I just got unlucky with my teachers, but the lack of effort on the teachers behalf translates into our education.

Option to work from home office 2-3 days a week would be great, with in office time to connect, meet and idea share the other days

A hybrid model of online and in person teaching is what I prefer

I like that teachers have to post everything online because it is helpful when I want to check dates and assignments. I think that if we go to in person classes that everything should still be posted online.

I would like more peer interactions/peer projects rather than studying on our own and taking exam. A lot os my profs provide lecture vids (which is lovely) but I definitely miss the university experience given the fact that I am in my third year.

I prefer in-class learning for the improved interaction with professors and other students.

The only positive aspect of learning online is being able to wake up 5 minutes before my lecture. But other than that, I prefer going on campus to study

Tuition should definitely be reduced with remote learning!

I like the flexibility. I don't waste time walking between classes, if I'm on a roll I can keep working. As an Engineering student, online classes save me a lot of time. Plus, I got sick this semester and didn't have to miss any classes.

Labs, tests, and lecture sharing needs improvement

I feel that testing with open book exams allow students to learn better because in real world scenarios, people most always have resources to refer to so why are schools testing memory. I also like to have recorded lectures as you can always watch and research the lectures on your own time.

I understand that the pandemic has forced the University to quickly adapt, and my professors have (for the most part) done an admirable job converting their classes to an online format. However, the idea that sitting in front of a computer screen watching videos incurs the same cost as classroom instruction is ludicrous. If you transition to online learning in any capacity, offer a tuition discount for affected students.

I find online live lectures make me feel more connected to the campus community (while the prof still records the live lecture so that students who are unable to make it to the class still have access to the lecture). It also makes it easier to stay on track with the course.

Lectures are ok online as long as the lectures are all recorded. Labs definitely should be in person though. Maybe a possibility is to have lectures as a mix of synchronous and asynchronous online, and then have labs back to how they were pre-COVID.

Bio 131 is a great example of a great online learning style, with lots of options to learn from, and weekly check in's.

I much prefer online university. I have much more flexibility with my schedule b/c of asynchronous learning.

I believe that university success really comes with connection to the campus, each other, and support. I also feel that with online learning, the quality of my education is not the same as in person is. I understand it is difficult for professors as well, however education should not be comprised.

There is pros and cons, I find not having to communicate and go in between classes I have more time to get work assignments done, however I find learning the material has been more difficult due to not being able to get in person help.

Tests and labs are not to the standard they would be in person due to online barriers, and learning has been impacted as well in comparison to in-person learning.

It is a little confusing staying up to date with classes because I get confused about what assignments are due and when. In-person the teachers explained it better.

I think that for classes that are just purely lectures anyways, with not much class discussion and no labs, the online video lecture work alright. However, a lot of upper level courses are smaller classes that usually have discussion/debate/presentation aspects to them in weekly classes, and I don't feel that in those classes I am getting as high a quality of experience that I would be if those courses were in person. Also, online classes, being home all the time, and not really having the option to study on campus/use the library have been detrimental to my motivation and mental health.

It would be preferred to to have to work remotely but rather in school. I would be getting more out of my education and what I am paying for. Overall the learning environment would be way easier. It would be great if the school could come up with "covid proof" ideas so that students can return.

Having lecture videos posted online should become a regular thing. (All profs should record their lectures even when its in person) It's 2020, we all miss classes for different reasons, and the technology clearly allows that.

I think that regardless of when in class learning resumes there should be an option for online with the ability to go to in person lectures or do it online and then just have labs and that kind of thing be mandatory in person. Profs have proven they can do it and still give us a good education. I think it's just a matter of recording the lectures (I had a few profs last year who recorded them talking over the lecture slides during the lecture so we also got all of the questions asked in the recordings which was a big help). A vast majority of assignments were online to begin with and now they're all online so that isn't an issue. By offering an online option you can

also greatly reduce student stress. Kelowna rent is mad expensive and there's so few available apartments here anyways. Even with significantly less students in Kelowna this year I still had a hell of a time finding an apartment and that's so much worse when everyone is required to be physically here. And it's mad stressful finding an apartment that isn't mad expensive or some crappy basement suite below a family with young kids or a room in a house where the list of requirements and restrictions could be a chapter in a book. You also open up the possibility for more students. Working parents would have the flexibility in the schedule to attend. Anyone who doesn't want to or can't afford to live in Kelowna can still attend. People who are fresh out of highschool and aren't ready to move out or move away from family don't have to face that stress. It provides an option to ease into uni instead of being hit by a bus with it. And there's no limit to people you can let into an online class like there is with being in a lecture hall so there's the potential to pull in way more money for the school.

I prefer in person classes

N/A

Online learning is terrible.

Might sound like a good idea, especially to international students, but it greatly decreases quality of education and does not promote routine. It is difficult for many new students to stay disciplined & committed if all is online

in-class is the best by far

I have certain job related tasks that must be done in person and my schedule is inconsistent. It would be nice to have the ability to have a fluid in person schedule (working from home when able to and coming into campus on the days that are required)

I would love to be able to continue working at home and feel my current position could accommodate that.

Big lectures online, small classes in person when available

It would be great to have 1 day online to almost "take a day" when you wanted to stay in pajamas/have a day at home. But more than 1 day it becomes too much to stare at a screen and we need the social connection and support.

I've always voiced my opinion that all classes should be available to be attended online. Many lecture halls already have equipment set up for professors to record their lectures and I've only ever seen one professor do so pre-covid. Recorded lectures allow students to view and study a lecture at any time - even if they miss the in person lectures.

I like having recorded lectures as a study tool (especially as someone who has many sick days due to ongoing illness) but I still prefer every aspect of school in person.

Better learning strategies when in person and professors an use facial expressions of students

Any comments/feedback on the draft vision of the Transportation Plan?

no, sounds straight forward

Has consideration been given to faculty/staff telecommuting as an option to reduce the need to travel to / from campus?

nope

Bus user Lineup marked better at stop.

I wish there was a UPass or bus pass available for staff. I would take public transit if there was a bus pass that was affordable for staff.

I find this to be a clear, practical and holistic draft vision statement.

It looks good to me.

I support it !

good. I'm glad equity and health are being considered as well as sustainable and climate action. Although, when you say sustainable it can be read as something that will continue on, not necessarily read as sustainble in the context of climate action. Later on you mention climate action, but should the first sustainable be something more like - low ghg emissions or something that spells out climate action more

Extend the multi-use pathway from Scenic Rd. to John Hindle.

Removing the stigma that transit, carpool, biking, etc. are "alternative modes of transportation" will be a huge benefit to our campus. If there was a better transit system program (price and frequency), I would not hesitate to take it, but the annual parking fee and gas to get to work is the same cost as a transit pass. I would also love to consider biking to work, but the facilities to clean up after are not great, and I don't feel safe leaving my bike locked up outside my building.

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Currently, taking transit is incredibly time consuming, and there are so few times available, especially during hours that are early/late. I've often had to wait up to 1.5 hours to get a bus from campus to central Kelowna. More people would buy into the transit services if more services were available throughout the day. Pre-COVID, buses also routinely get too full to take on additional passengers, including passengers with accessibility needs, which should indicate to the transit authorities that more buses are needed at peak times. Currently I see Kelowna transit as being the limiting factor in the UBCO Transportation Plan.

Sounds great.

The vision does not address safety at all. This is crucial for non-vehicle transport like biking. There is an implied focus on car and transit in the current vision, which is a mistake in my view.

It would be such an invaluable addition to have a staff/faculty u-pass. So many staff and faculty commute, so it really makes sense to offer this service. I know people in my office who would be open to commuting some of the time, don't because they would have to manage both parking passes and transit passes, and that duel expense is really discouraging. A discounted transit pass would make a big difference.

I would add 'reliable'.

thumbs up

Sounds reasonable and achievable.

This is certainly a goal to aspire toward but recognizing that the limited transportation services in our city are also a huge factor. Depending on how far people travel, and whether or not they are transporting kids as well makes a huge determination in the method of transportation. Raising the price of parking on campus doesn't always deter use. For those whose circumstances require them to drive, it just makes it more expensive to come to work.

I would love to see a few more routes added to Old Vernon so I can get to UBC M-F between 8-8:30 and leave UBC for home around 4:30 PM. I have kids that go to Aberdeen Hall and that would also help them get to and from school.

A bus route needs to be added through Wilden. It is very perplexing why this hasn't happened already. An entire generation of kids/young adults is getting used to driving everywhere, instead of having public transit become the norm. Surely someone has calculated the potential reduction in carbon emissions that would come with a Wilden route?

The focus on sustainability should not be a focus on decreasing transit trips- if people only have one transit stop near them that only has two rides per day, they will get a car and this is worse for the environment. (See: Academy Hill.)

Looks good! Just need to make it happen.

Proper public transit is crucial to achieving this.

As the university grows, the buses to North Okanagan (Vernon) need to be better. It is so busy that students are standing for the 45 minute drive which is incredibly unsafe. There are also a lot of staff that live in Vernon and carpooling isn't always an option, more buses would help this.

I think one more important thing to add to the plan is "efficiency". One of the main reasons students choose not to take the bus, is because it is so slow. More buses would be a huge help. More routes would be a plus. No one wants to wait 30min in the cold each time they want to catch a bus.

I like it. I think the only thing missing is the concept of "convenient" when it relates to transportation options that are sustainable, healthy and affordable (i.e walking/cycling/transit/carpool/carshare). And making SOVs INconvenient.
The lower and upper mission need to be better connected to UBC if we are to use transit more in those areas. To get from the lower mission to the airport (which I do frequently for UBC related business) is very long, difficult and quite expensive without a car.
Resiliency is key so that sounds good.
I support increased connection between downtown Kelowna and UBC Okanagan campus.
I think it's good!
Staff Discount on UPASS would encourage so many people to use transit and not use up parking space!
N/A
One of the limitations for biking to work is lack of a safe bike lane from north Glenmore to John Hindle (Glenmore road). When weather is poor, it feels especially unsafe. And we do not attempt it once the roads are salted/sanded in the winter. A seasonal staff/faculty bus pass would encourage us to take transit more often instead (especially in the winter), but we find it is just about as expensive to carpool and pay for parking (2 people) rather than take the bus.
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I like it.
I hope the draft vision will be implemented in the future.
sounds great
Need frequent transit to/from Academy Rd all day - this is the most sense neighborhood in Kelowna and most of the residents commute to UBCO, yet buses only come 4 times a day…
Good
If someone is not mobile, bus drivers should ensure those passengers get on the bus instead of telling them to wait for the next one. Had a few incidents where I was on crutches due to surgery and no one was courteous to let me in first when my turn came the bus was full and driver told me to wait for the next one.
We need better end of trip facilities on campus. Right now access to shower/change facilities on campus is terrible at best. Most of the buildings don't have showers and if they do there is maybe one or they are from the 1980's and are accessible bathrooms. It is embarrassing to use these facilities to have a shower only to come out to see someone who actually needs the room waiting. Paying to use the Hangar just to get changed is ridiculous. If UBCO is serious about increasing the number of students/staff/faculty who commute by bike we should develop a bike centre similar to what they have at UVic: https://www.uvic.ca/campusplanning/completed-projects/bike-centre/index.php. Covered storage for your bike + change facilities = win.
This survey does not recognise that lots of people bring their bike on the bus (as I do) so we combine our transportation methods. Having this option is so fantastic, and I used to live in a city that did not have bike racks so it is a huge difference for me in terms of accessibility via public transit because the bus routes do not cover enough communities with frequent enough access… There should be more car-share options, and maybe a shuttle like the 97 that comes up Glenmore too? And goes all the way down Gordon through Mission maybe? It was impossible to get from campus to the soccer field at H2O to play last year… took forever. More safe, wide, well-marked bike lanes would improve bike safety.
Add a lane connecting orchard park area to academy way & campus, because pretty much academy hill is part of the campus itself. All people living elsewhere are mostly likely going to be having their own cars. And more buses in hot seasons. Also really solidify the bus schedule, as more often than not the times will not match up from the transit app and the actual coming time (not sure how relevant the schedules at the stops are because i barely use that)

You might want to throw in the words "desirable" and "safe" somewhere. There is a stigma about riding the bus with the more mature members of our Kelowna community (35 years and up) that only "poor people" and/or "street people" take the bus and it's dangerous and dirty. I've been taking the bus on and off here in Kelowna for over a decade and am pleased with your service. I used skytrain/bus in Vancouver and THAT could be sketchy so Kelowna is already a step ahead.

Love it!

I haven't had a chance to look at it yet. I would like to see better "flow" for cyclists accessing campus from John Hindle. The intersection at the top of campus and the end of the bike path is awkward, and therefore somewhat dangerous at busy times.

It's an effective plan with potential

sounds like a great idea! I am looking forward to using the new transport system!

I know for one thing that transit needs to be more available during more hours as many occasions have occurred where students cannot get access to food as there is no store available nearby open nor is there any transit to get to the nearby stores. Academy Hill transit system is in dire need of an overhaul as mentioned in my previous comments. Also if cycling is to be allowed on campus dedicated pathways should be there for them so they do not hit walking students. Once transit becomes consistent and available I believe many people will not have the need to bring their vehicle. I also believe that bike rental services are not needed on our campus. More funding should go towards ubc's cycle club.

Need to make driving our own vehicles more affordable. Need to lower parking prices. Make students take the bus. $60/month minimum to park AT MY WORKPLACE is ridiculously expensive.

Very good!!

I am not sure why there is no park and ride between vernon and kelowna. If I was to take the bus, I would need to transfer between 3 different buses to get to campus. If I could just park at Okanagan College and hop on a bus I would.

we urgently need a bike path (not bike lane) on Glenmore to connect to John Hindle. a lot more people would bike, but with the high traffic on Glenmore it is dangerous.

Parking is ridiculously expensive and I'm shocked that there is no form of discount for employees. Especially as Kelowna's public transport is not frequent in a lot of residential areas or it's a half an hr walk to the nearest bus stop. I've seen people turned away from a ride in -15 weather because the busses were packed to the brim. UBC and Kelowna is growing meaning more people needing to commute and I don't think what you have in place is accommodating enough for everyone, especially those paid bottom tier. Kelowna is a city and public transport needs to be accessible everywhere and able to carry everyone. UBC needs to offer more affordable parking or more parking options for everyone.

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All of this is fine, but if people don't follow the rules, e.g. wearing masks when mandatory, not smoking in bus stops, not drinking in bus stops, not being belligerent with other passengers, I don't think it matters. Until transit is safe, people are going to avoid it.

Please prioritize increasing transit from downtown to the university and creating a dedicated bike pathway all the way from downtown to the university as well.

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n/a

Our bussing system in Kelowna is great! Many students are unable to afford cars and need public transit. We could ride bikes during the summertime, but not option during the winter seasons.

no comments.

Great vision
Good
Sounds good for sustainable transportation, I think it is also important to have more parking and more affordable parking.
Don't charge students for money towards cheaper bus fares, thats essentially double dipping as we pay for parking as well. More often than not those of us driving to school aren't choosing to do so because we can afford to but rather because alternative options aren't viable.
Deep bus cleanings would be amazing. The seats can be quite dirty and I wonder if they are ever cleaned.
I like it
Would love to see Ubco become a more accessible and green university.
If cycling UP to campus wasn't so dangerous and steep, I would choose cycling.
I really like the draft! To improve walkability, maybe can there be a route through the campus that's warm or cleared of snow in the winter? Also, walking up and down Academy hill can be quite dangerous and slippery in the winter for my friends. Is there a way to make it safer?
Cheaper parking passes. Most people aren't parked there for the entire hours parking operates so why do they need to pay so much? It would also be nice to have designated parking spots so you aren't worrying about looking for parking forever and being late to class. Maybe have science students park nearest the science building and engineering students park nearest the engineering building.
Great bringing together health, sustainability and affordability. UBCO campus is a bit out of the way so making it accessible by ways other than car is critical.
COVID made me change my commuting habits for the better: I felt unsafe about going to the university on the bus as I had before, so I bought an e-bike as some of my classes are still on campus. This makes the commute quicker and is not as hard on my knee injury. One concern was safe parking for e-bikes on campus. They are more expensive than regular bikes and so more costly to replace if stolen. It would be nice if every large building on campus had secure bike lockers.
Frequent schedule
I think it is great that the campus is focusing on health and sustainability. There should be posters to promote hand washing and mask wearing before going on public transportation.
Given the fact that I am currently in Monashee, I would like to be able to go to walmart (and not take the transit). UBC students on campus need to adhere to guidelines (like wearing a mask) and it makes me feel safer (given that I have a lung prob) and I would also get to meet people if a mode of transportation to walmart is made available. Currently, I need to get a taxi to get groceries.
What is meant by "resilient?"
In curious as to what the "sustainable, healthy and affordable travel choices …. around campus" besides walking would be…
More carpooling apps, more transportation routes, more frequent transportation.
Offer better service in West Kelowna! It takes me up to ten times longer to reach campus by transit rather than by car (this claim is not exaggerated)
it's pretty broad and I don't think it actually outlines what is going to be done so it's hard to have an opinion on it
N/A
I would add ease of use to the statement. Right now there are barriers to using transit like only being add to enter the bus through the front door. This takes more time to load the bus rather than entry through both doors.
Have another objective dedicated to keeping it COVID friendly?
I do not believe creating a lack of parking will actively encourage people to take transit or alternative modes of transportation. There needs to be positive incentives to taking transit rather than negatives to driving. People will always need to drive to campus based on our more remote location, inadequate transit system, and personal factors (i.e. pre and post errands, child drop off and pickup, emergencies)

I believe that transit should go up to academy hill, I had many friends who lived up there and it is a long walk up and down to get to the bus routes. It is a populated area and should have some bus stops.

I think that the draft vision is a great starting place, and I look forward to seeing the envision become a reality!

I agree with the plan, however since the targeted population is students in the region (a small subset of the population), accomplishing a large scale effort seems positive however may not be extremely feasible due to the small percentage that it is aimed towards helping.

Flexible bus schedule for final/exam time.

more bus routes and affordable carsharing/rental services are needed

Good start. Next maybe partner with the transit company to make busses cleaner (reduce fossil fuel usage, recycle parts etc.)

Y'all missed the oxford commas

I personally enjoy the convenience of driving myself, but if better, cleaner, safer transit were available i would consider

I think increasing the amount of transit and percentage of people using transit is an incredible idea and is great for the environment.

The plan does not mention safety. One big concern with walking/cycling is safety. I cannot count the number of times I've fell or seen others fall on black ice, despite having pro grade winter boots. Winter tires on cars are much safer, and I can stay warm inside as well

Transportation NEEDS to be more reliable and accessible. To make this happen, bus routes need to more consistent and show up at scheduled times.

more rapid transit is best

I like the vision as presented.

Sounds great!

It needs to be driven by the land use plan - and work within the regional transportation plan. I think housing affordability is probably a bigger issue than reducing emissions for the province as a whole and the transportation plan may want to consider this - as housing within Kelowna is extremely expensive many students are commuting from over a half an hour drive away - where transit options are very limited.

I like the sustainable, healthy, and affordable key points.

It sounds good, but vague on specifics. I think "consistent", "reliable" or "timely" are good words I'd like to see in there. Students that can't rely on transit to get them to class on time are students that can't rely on your vision.

What are your ideas for achieving these objectives?

provide flexible, inexpensive options to not only commute to campus but to promote active transportation across extended community

Reduce the need to travel to / from campus by permitting telecommuting/flexible work arrangements.

educate the community.

Expanding the UBCycles program to provide an expanded bike share program and maintenance services while relocating the program to a higher traffic, more accessible and central location.

Having a train that runs from the North Okanagan and South Okanagan to the campus would be incredible, but I know that is likely not possible in the near future. Since that kind of project would take years to be approved by the government and then years to build having the flexibility to work/learn remotely would be beneficial in reducing emissions.

More affordable public transit for staff.

A staff transit pass would be a good start but in areas like Black Mountain where I live the bus system is prohibitive given the very sparse schedule. I have now moved to Lake Country during the pandemic and it is not much better.

Curious about incentivizing active transportation for staff/faculty

Promote carpooling for UBCO students with some kind of app or website that can be accessed so people can be connected.

I think as campus expands it might be valuable to have transportation more readily available/exclusive to campus. As well I think encouraging reduced emissions is a top priority

Offering staff and fac shared programs with parking at a discounted rate

Enhanced pathways around campus

There need to be more bus stops on campus. A residence student living in any building up the hill needs to walk all the way from EME with their groceries if they'd like to take the bus. Additionally, buses do not come often enough to campus, and service doesn't go late enough at night. When a student chooses to go out at night they should be able to safely take transit home up to 2:00 AM, they shouldn't need to take a cab.

option to remain working remotely

Alternative safe transportation infrastructure.

Reduced staff transit pass cost and increasing the frequency of when transit arrives. Right now, it is not suitable for a 8am-4pm work shift when I would need to be out of my house and at the bus stop 45mins earlier than if I drive, and coming home I would miss the bus that leaves just before 4, so I need to wait and arrive way later at home.

Currently the barrier to widespread use of transit is the limited buses available and limited times, especially during peak hours, but also earlier/later in the day. UBCO should demand better accountability from the Kelowna Transit Authority. I also would be interested in buying staff bus cards so that I don't have to buy a monthly transit card. I think that carpooling options are great, but should never take priority over transit options that are already available and working, so instead of using other carpooling companies and services, we just need accountable public transit. I also feel that spending money on outdoor spaces, unless it's creating additional parking, are a poor use of funds, since current outdoor spaces are excellent.

Adjusting bus schedules and accessibility for individuals with physical accessibility concerns or students living in neighbourhoods with limited transit access.

Bike lane on Glenmore road from Scenic to John Hindle!! This is a big gap on a very busy road with lots of truck traffic going to the landfill.

Offer the option to work from home part-time, offer a faculty and staff transit pass, and increase the route options. These are tangible and achievable goals for the near future and would have a strong impact.

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Increase access to transit so there is more coverage across the city.

Park and Rides in the Okanagan would be great!

Part time remote learning/working, I assume, would lower emissions substantially. Staff/faculty transit passes would also lower barriers to taking public transit.

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Flexibility and variety of modes of transportation are key to achieving them. Also, availability and frequency will have to match the needs of the UBCO community, otherwise it won't be successful.

I used to work in a place where the parking system was changed with the purpose of achieving similar goals to these ones. They surveyed all the employees and free paid parking to those that didn't have the choice (for work related or perrsonal issues) after a detailed assessment. All the other employees which role or personal situation didn't justify the need of a parking space where note given one and offered a bus pass (or a voucher in a bike shop of the same value as the bus pass). At the beginning it was a little bit difficult to be accepted but a lot was done to create the culture required to successfully achieve the plan (eg. staff recognition - individually or as a tem, etc.). Happy to discuss further if you're interested in learning+

The city has already done a lot by paving the rail trail. Other safe routes to campus would help as well (separated bike lane on Glenmore to access John Hindle, good access from Winfield)

I wish I had ideas--would like to see an express bus from Westbank however, and more frequent Vernon express service.

We need a separated bike lane from Glenmore all the way to John Hindle. I currently will not bike it is is dark or the weather is poor, due to safety concerns of biking on the shoulder

Increase number of stops; not just in the main transit centre (like maybe near the gym too, and in Upper Campus.)

Staff/faculty bus passes, more frequent and varied routes, 'friendlier' appearing transit (in some countries they have different things broadcast over the systems, visuals to help identify stops, happier looking interiors, etc.)

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Lobby for more frequent bus times to the university to encourage ridership. People don't want to wait 2 hours for the next bus when they miss it so they drive instead.

Offer more buses/times. This lowers safety risks, increases sustainable methods, and allows more people to commute.

Reduce emissions by more use of the Transit services

For transportation to campus, make parking more expensive and do not offer monthly passes, look at other parking pass options that discourage driving.

Free park and ride programs at numerous locations so that you can drop kids off at school/daycare, park at a reasonable location and then take an efficient transit. Ie Calgary was quicker to park and take the lrt to downtown than it was to drive, find parking. similar in Vancouver where you can park for free and catch the skytrain.

Green buses, parking fee reduction for those with electric vehicles & more charging stations, mechanisms to better support carpooling (maybe an app?), incentives for opting for greener modes of transportation (carpool/bus/bike/walk)

improve public transportation service and encourage its use - make it more socially acceptable, and increase ease with which people can bike around this car-centric city safely and, most importantly when you're making a choice, conveniently.

Not sure how anything works or comes together, but a tram going up and down Springfield, Gordon, and Glenmore/Spall I think would be super interesting and a good way for students to connect to bus stops / UBCO faster.

Allow staff to continue to work from home either full-time or as a hybrid, as its effectiveness and efficiency has been proven. Doing so will help reduce emissions, traffic congestion, and employee stress, while helping the office space crunch on campus.

Speed train services between Vernon and Kelowna.

Perhaps a student transit app with more tailored features than the BC transit app, more frequent buses, easy to use carpool options.

Staff Upass! Safer bicycle lock ups (without charge)

- more affordable housing options need to be available for students of all ages near campus (including older students ages 25-40).

Work with BC Transit to ensure routes continue to serve all areas of Kelowna, Lake Country, Vernon (as much as possible). They only allow 2 bikes on the front of each bus, I can see more people using multiple modes and can see this as a barrier.

Keep working on safe and convenient routes in to campus, good lock-ups, shower facilities for cycling. I'd bike if I could but I live in Vernon

Parking needs to be more expensive and transit passes need to be cheaper.

More reasonable transit services

Promoting cycling to campus by providing more resources to the users, for example workshops for bicycle maintaining

Dont know what mixed use development means. What kind of mix? Of people? Of use types?

Increase reliable public transit options, more (and safer) bike lanes, education the community on the value of public transit.

More buses in rush hours, less buses in non-rush hours.

I think consulting and discussion with other facilities that use transportation systems similar to UBCO's would shed some light on new ideas and open further discussion on how these institutions might be approaching similar goals UBCO has.

Social media - use the heck out of it to promote ridership. Definitely increase number of buses so people don't have to wait more than 30 minutes for a bus. Aim at 15 min. max. Use smaller vehicles more frequently: get some 14-seater+ vans or smaller buses in your fleet.

What works for some, won't work for all. The more choices are provided, the more active participants you will see.

Continued improvements in bus access, substantial increases in parking fees, significant advocacy efforts for cycling and bussing, rewarding people who do not buy parking passes (research shows that if people are given some benefit for not taking up parking space, they are more likely to do so), continued lobbying for a network of safe bike routes leading to campus and shopping so that people can easily run errands by bike on the way to and from campus.

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offer safe alternatives to the car commute to campus

making transit on academy hill more accesible and frequent

lobby for more city funding.

utilizing electric vehicles to promote sustainable transport and reduce emissions. As the world evolved electric transport will continue to become more necessary in the long term.

Expand the knowledge to everyone so everyone knows the importance of this. I personally did not consider this too much when I first got to university I just accepted it as it was because I thought change wasn't something that could happen. I think with more people becoming knowledgeable we have the ability to achieve these objectives!

make bus pass cheaper than parking pass and offer flexible model. some people use the bus, but still need to take car on other days. purchasing a bus pass and parking pass is too expensive and people will choose the parking pass only and drive, instead of taking transit.

Affordable, accessible and accommodating to everyone! Keep up with demand, look at the people and their habits, see what's currently in place, where it's lacking or failing and start fixing it!

Getting to and from the main campus by bus can be improved by supplementing costs or offering discount fares for UBC students and staff. I also hope there can be a dedicated shuttle from the new downtown campus location to the main campus, as this would encourage more users. I also think a dedicated multi-story parking garage can make sense, as it would be covered and require less snow removal in the winter. Of course, the addition of electric charging stations is needed as well.

More security at bus stops. Enforcing the rules.

An app for bus schedules, and reminders making it easier for people to know when and have personal reminders.

Offer employees ability to work from home, offer accessible and sustainable transport options for people who do not live near Campus (ex. from the North Okanagan or West Kelowna)

make transportation free

Starting a carpool for local students. Finding other students in your area to travel to the campus with.

new buses, more routes

Encourage bus use by adding more stops

In the past, I have experienced so many difficulties using the transit to reach campus, which was one of the reasons that led me to start driving to campus with other people. Enhancing the transit system (i.e., with more routes and more frequent buses) would make a dramatic change in how I commute to campus, and would be effective in reducing the emissions of many students/faculty that commute to campus.

Better bussing or even a shuttle system

I think the main thing is to get the word out about transit and how the pros about it

Prioritize the development of public transit to help reduce carbon emissions road congestion. Increase public transit in terms of frequency of buses at stops and routes available. Electric buses should be first considered when expanding public transit (purchasing new buses).

Provide a bus pass that also works as a parking pass. That way students aren't punished for needing to drive a vehicle, but are given the opportunity to choose a more sustainable option when it might work with their local bus service etc.

Make use of media

Raising more awareness of people's needs and how they effect the envrionment

Mandatory lecture recording as to not punish students unable to attend lectures regularly.

Improve the roads leading into campus. Increasing the bus 8 frequency in the morning. I recall many people would miss their classes because it was too full and the bus would by pass their stop.

Lastly, is there a way to put up a clock at the bus that tells you when the buses will be arriving? It would make daily bus taker's lives so much easier. Maybe if there was a sensor specific to UBC busses for when the bus gets close to UBC (like on OK highway or University way) that lets people know that the bus is 5 minutes away would be cool. Or if there was something that told you the bus schedule at the bus stop and the bus actually arrived at those exact times. Also, safety is a big issue on the buses because sometimes there were times on the bus where people and myself felt very unsafe. Putting up signs to let people know that there are could help. Also maybe a text number poster on the bus if there's a safety concern would help.

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Allow more options for transportation to school but don't force anyone into choosing the more sustainable choice of walking or biking because not everyone's situation is the same and not everyone can do the same things.

For "expand transportation choice and flexibility", if there were more #4 buses on the Academy Hill route, it is possible that less people would drive to school and this can also cut emissions associated with travel, as these people can just take the bus instead

It would be great if the campus offered annual wellness dollars to staff/faculty to encourage purchase of public transit passes / cycling to work. Also, it's critical that a path be extended along Glenmore to bridge the current path with John Hindle... the current bike lanes are unsafe as there are always rocks/dirt/debris in the lanes and big dump trucks passing by. I know this is a barrier to many less skilled riders wanting to bike to work. The rail trail also needs to be extended to lake country.

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Better secure storage for bikes on campus. Maybe have an e-bike rental program where students can rent an e-bike for the semester. More buses so they are not as crowded - many women are touched inappropriately on over-crowded buses. If there was enough space for everyone to sit, this problem would be alleviated to some extent. Better lighting around bustops. Buses run on time.

I think you need to talk to the communities/ group of people and involve them in the process more. For example, having people go in one vehicle (and maintain social distancing) will not only be fun but it is also environmental friendly.

Having more bus available during school hours (especially during mornings)

By making it equitable there needs to be a focus on running more buses to places which are less economically privileged where students may come from. This would see more buses running on the 8 bus route to Rutland. In addition, I really believe it is important that there is an improvement in safety for students on buses, as I do not feel safe to take the bus at night and often will call a friend or take a cab to get home if in the evening. I think that we need to see more strict regulation as to who can get on the bus (ie. when intoxicated) and potentially running a drop-off only bus once or twice in the evening to ensure the safety of students on their way home from school.

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More carpool parking or a carpooling parking lot that is closer to the campus than H lot, to encourage carpooling.

I think with the growing technological resources, all of these are very achievable.

Education and funding

Reduce the amount of transportation for students by making most classes online learning.

I think it is important to keep transportation as affordable as possible, improve the timeliness of bus routes and improve the bus routes all around kelowna. I live in an area that has only 2 buses per day which is not realistic for students; yet I still have to pay for the bus pass even though I would never be able to use the bus.

Re: development of a mixed-use campus: develop more study spaces. Each year, it becomes more and more difficult to find a place to study, especially with a group of two or more people.

Somehow help to improve reliability of transit, but also it needs to be cost effective. To capitalize on innovative directions like ebikes we would need more secure bike storage on campus that is inexpensive. Parking needs to cost more to discourage driving to campus.

I would really appreciate more routes the Kelowna airport. A lot of out of town students have been needing to bus to the airport either to take the plane or the ebus back to their hometown ever since the closure of the greyhound. The current routes and times to the airport are not very student friendly.

a larger board that cares about this project.

Offer incentives for transit users (discount bus passes, etc)

I believe that making transit the easiest option is the way to make it the most popular. The busses coming from and leaving campus are packed full, and after a long day at school nobody wants to be jammed into a bus. Increasing more busses, as well as the sanitization is key. In Surrey and Vancouver, they have double decker busses which improved the problem over buses being over crowded.

I think that having accessible pedestrian signs would be a great addition, to accommodate those who are blind or have vision problems.

Carpooling and ideally more direct routes to the university
using land more efficiently, combining uses such as housing and community services in one building, improving walkability of the campus, and contributing to vibrancy of outdoor public spaces
The parking situation on campus is absolutely ridiculous and I feel like more people would take the bus if the bus system were better, but the fact that I had to go to campus 1.5 hours early for a class every week because there were no other options is also ridiculous. I know that also has to do with the city but...
environmental sustainability, also some people have financial barriers to avvess convenient transportation
Have school of engineering partner with bus companies to develop ways to reduce emissions
I think that reducing transit trips is a horrible idea good idea if it's done right. The 97 and 8 busses specifically are so overcrowded there isn't room to breathe so if you want to reduce trips you would have to do it during the day and in the late evening when there's fewer people like have it hourly instead of every half hour for example
Create a safer transit system and more efficiently running transit system for students
I'm not sure; maybe provide more bike trails into campus to make it easier for people using either road bikes or electric bikes, bus routes, or a rideshare program.
I think that developing an efficient and adaptable transit system is highly beneficial and could be achieved by increasing the amount of direct bus routes for people.
They seem a little unrealistic to be honest. Most people drive by themselves, and that's because it's the easiest and most convenient way of getting to campus. Nobody enjoys taking the bus, and the bus is very time-consuming.
UBC can create a carpool program with proper terms of use. Allows students to use a platform they trust? Not sure if this can really be moderated properly
Transportation NEEDS to be more reliable and accessible. To make this happen, bus routes need to more consistent and show up at scheduled times.
Include a more adaptable bus route. include a carpooling program, like uber, where you can find other people who are traveling at the same time and location as you.
make sustainable options more convenient than driving
Hybrid busses, ride sharing, bike sharing
Plan in class lectures to only be required a couple of days a week by faculty - to reduce the number of students needing to be on campus daily / parking requirements - post covid
Provide more bus options from Vernon BC as the bus is extremely busy and there is no control in the line ups. As well, UBCO provide financial support/bus passes as we are allowing another parking space to be used as we are not using parking.
Provide more bus options from Vernon BC as the bus is extremely busy and there is no control in the line ups. As well, UBCO provide financial support/bus passes as we are allowing another parking space to be used as we are not using parking.
I think that ensuring long-term change is the most important because although a short term change can be quickly effective if it doesn't last then what's the point.
Improve real time tracking systems on busses
Key is more and better transit. Kelowna took a step backward last year with cancellation of expansion plans. UBCO/airport to downtown can be a key part of stimulating a better transit system.